

September 2016



ACADEMY OF HRD

Academy of HRD in collaboration with CII organized the 3rd edition of HR Conclave at Hotel Courtyard Marriott, Ahmedabad

In House Company program conducted by Academy of HRD for Transformers & Rectifiers on Stress Management on 20th of September, 2016 by Dr. Rajeshwari Narendran, Director, AHRD



LET OUR STUDENTS
SPEAK
FOR US

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Fellow Student 2016-19



I have always preferred to be a just in time student, as I have found that studying when I have the opportunity to implement learning immediately is very powerful, otherwise the learning gets lost in the day to day activities of my routine job.

The essence of any learning intervention lies in the participants' ability to relate to their job context and be motivated enough to go back and implement the learning accrued from the program.

Therefore when I found my function mapped to HR due to organization restructuring I decided I should develop competencies in this area. After doing some research two options were available for working professionals- an Executive MBA or the Fellow Programme.

During this process I started interacting with the Admin teams from the various institutes. I also started speaking to some senior HR professionals- which had me more confused. I took the entrance tests and interviews... and guessed that time would sort out things, as all were reputed.

I knew the faculty teaching the courses were reputed and hence did not have much concern on that front. The true test was to find the right institute for me which I could decide when I realized the difference between IT and 'human touch'. The deciding factor for me was the experience I had with the AHRD-Team who were always patient, proactive, extremely helpful with information and prompt with reverts to my e-mails. The human touch was evident here at Academy of HRD. This I cannot say for the other institutions.

I have been in the service space most of my working years and know that good customer service means a dedicated team in most functions. Customer service excellence has always been and will always be one of the critical competitive advantages for any business. As John Russell rightly said **"The more you engage with customers the clearer things become and the easier it is to determine what you should be doing"**

I have completed the 1st contact session and am extremely happy I made the decision to pursue the Fellow Programme. The classes are extremely well thought by AHRD and are truly value packed for the time invested on and off campus.

I have shared my learning with a set of participants in a workshop conducted by me in my organization after I attended some of the workshops like Action Learning, People Management.

Within the 1st quarter itself I know my competencies are being enhanced through each assignment and reading material shared. I look forward to the next quarter which I am sure will be as enjoyable.

NEWSLETTER

